

Captioning is essential to my TV viewing. As a late-deafened adult, my first experience with viewing live captions was Sept 11, 2001. It was unfortunately poor captioning and I didn't understand what was going on until I read it on the internet. Scripted captions are much better, but live captioning could still stand to be improved, as well as stations that lose captions when they put "news bars" on the bottom of the screen (see E! as an example).

It is extremely important for live news breaks and events to be captioned, for the safety and knowledge of hearing-impaired viewers. We receive our information by sight, so if we can't get what we need from the TV, we have to wait for it to be printed somewhere - which is usually an awful delay.

I just started going to open-captioned films in movie theatres this year, and have extremely benefitted. This way I don't have to wait to see it on DVD or TV.

I appreciate your efforts to caption all public communications thusfar, and highly encourage you to continue. Thank you.